

4Com's Anti-Fraud Protection

Important information about changes to your telecoms account with 4Com Network Services.

Due to the continuing rise of incidences relating to Telephone Fraud throughout the UK, 4Com are now applying **Anti-Fraud Protection** to all our customers' telephone lines.

Whilst 4Com are confident that our telephone systems are as secure as they can possibly be, the technology used in telephone hacking and fraudulent call routing (phreaking) is advancing all the time. Research shows that most businesses will not be aware that they have even fallen victim to this fraudulent activity until they receive their monthly telephone bill. The fraud level could potentially be thousands of pounds.

As a 4Com customer, you will now be **automatically** protected from **Telephony Fraud losses** for up to **£10,000** in any one calendar month, providing you with peace of mind from unforeseen bills at a cost of **only £4.79** per month per line (for simplification, this will be billed as a package).

With customer service at the very heart of our organisation, 4Com are leading the way in providing Anti-Fraud solutions ensuring peace of mind for our customers.

If you would like more information on telephony fraud or would prefer not to be covered by this scheme, simply visit:

<http://www.4com.co.uk/anti-hacking-protection/>

